

DEPARTMENT OF SOCIAL SERVICES

744 P Street, Sacramento, CA 95814



February 3, 1981

ALL-COUNTY INFORMATION NOTICE I-11-81

TO: ALL COUNTY WELFARE DIRECTORS

ATTN: QUALITY CONTROL SUPERVISORS

SUBJECT: MODIFICATION OF QUALITY CONTROL FINDINGS

REFERENCE:

This will clarify State Quality Control (QC) procedures for modifying QC case review findings which have already been submitted to the State. County QC reviewers' findings are considered final decisions when they have been submitted to the State QC district office. Subsequent requests to change the QC decision will not be accepted by the State except in the following situations.

- 1) The Department of Social Services issues a program policy change which is retroactive in nature (i.e., ACL Vassen vs Woods). In this situation counties should review their completed QC reviews to determine if the new policies affect the QC findings. If the policy does affect the QC findings the county should re-review the case and submit an amended QC schedule to the appropriate QC district office. The amended schedule should explain the reason for the change with specific reference to the retroactive DSS policy.
- 2) In cases where subsequent to the QC findings of ineligibility or over-payment, the client appeals a proposed termination or reduction based on the QC identified error and the appeal is decided in favor of the client, QC will abide by the appeal decision. See ACIN I-135-80 dated December 19, 1980 for appropriate procedures to follow.
- 3) In cases where the County QC reviews have incorrectly reported the total dollars paid to a case, counties should submit an amended schedule with the correct amount paid along with an explanation of the reason for the change.

In each of the above situations the amended review schedules must be submitted to the State QC District Office responsible for your county prior to the final computer processing of cases for the six-month review period. For the April-September period this should be approximately the first of January.

If you have any questions on these procedures, please contact the State QC District Office for your county.



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Deputy Director
Planning and Review Division

cc: CWDA